## **Essential Communication Skills**

for Supervisors, Managers & Team Leaders

A one-day workshop for growing confidence & creating engaging relationships.

## **Registration Form 2023**

#### Please would you register:

First Name:	
Surname:	
Organisation or Business:	
Position or Role:	
Contact phone:	Day:
	Mobile:
Email contact:	
How did you find out about this workshop?	

#### Please tick your preferred workshop date:

□ Fri I3<sup>th</sup> Oct □ Fri 8<sup>th</sup> Dec

#### Please send the invoice to:

Name & position:		
Address:		
Dunchasa andan nafanan sa		
Purchase order reference:		
Please email invoice to:		
Please note that bayment is required in full within 7 days of invoice and prior to the course start date		

#### Please note that payment is required in full within 7 days of invoice and prior to the course start date

#### Authorised by:

Name & position of person authorising:		
Contact phone:	Day:	
	Mobile:	
Email contact:		
By authorising attendance at th of business overleaf.	is training, you o	confirm you have agreed to mindMoves.nz terms and conditions



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### **Terms and Conditions**

#### **Refund Policy for Courses**

For in-house or customised courses, a full refund of the investment will be given for courses cancelled one calendar month or more prior to the agreed commencement date. Cancellations within four weeks of the agreed commencement date will attract a 50% refund of the project investment. Cancellations made within two weeks of the commencement date will not receive a refund.

For public course registrations, a full refund of the course fee will be given for cancellations received at least 14 days prior to the course start date. For cancellations within 14 days of the start date 50% of the course fee will be refunded and for cancellations within 7 days of the course start date, there will be no refund, however a substitute may attend to take up the cancelled place or the participant may transfer to another workshop.

Should there be an unexpected lockdown, or any requirements imposed that may prevent in-person delivery of this workshop, it will be delivered on the day specified, via the Zoom platform and participants will be notified of this, provided with the Zoom link and any time changes. There will be no refunds should this occur.

#### **Payment of Invoices**

<u>All</u> invoices from **mind**Moves are to be paid within 7 days of the date of invoice and prior to the course start date.

Any queries regarding our invoices should be made within 5 days of receipt. We reserve the right to charge interest on outstanding amounts at the rate of 1.5% per month and/or any debt collection costs incurred by us to collect your outstanding balance.

If the need arises that we need a collection/credit agency to assist us in the collection your overdue account, you agree to **mind**Moves providing them with your personal information and for them to provide **mind**Moves with your information for the purposes of collecting the payment of your invoice(s).

