What others have said about the Charismatic Communicating (aka Transforming Communication) Training ...

"I've been doing this amazing course — it's been such a journey. I have learned so much about myself and my communication skills have improved so much. You should look into this course ... Everything has changed for me." M. Ryan.

"An awesome course to learn new skills for communicating with everyone in your life. You will be amazed at what you didn't know about how you interact with people. Thank you, Barbara, for a great nine weeks of opening new doors in communication." C. Harris.

"Valuable if you are wanting to improve or learn more effective communication skills which will benefit all aspects of your personal and professional life. ...it's never too late to change and this course can have such a positive effect on your relationships with others. — D. Sullivan, NorthAble Equipment Plus.

"The opportunity to learn about and practice better communication skills at work and at home. To learn to deal with conflict while maintaining the self-esteem of both people and preserving the relationship." - M. W.

"Learning to use the skills you already have in a more conscious and productive way. Finding out about yourself. ...totally enlightening and life changing. THANK YOU!! - R. Svenson, Kensington Dental Centre.

"If you want to have close relationships with your family, friends and work colleagues." - A. Olsen

"Life and relationship enriching, eye opening and great realisation of how to use sub-conscious skills. Barbara is a charismatic and skills teacher with great knowledge in this field and awesome enthusiasm!" - A. Conaghan.

"A great way to learn communication and dealing with conflict". — Paul, Sport Advisor

"It would be most beneficial even if you felt you didn't need it" - Grant Harrison, Senior Manager

"...allows you to reflect on your own communication style/technique ... how to have those difficult conversations using a communication strategy that allows everyone to retain their mana" — Bronwyn, Practice Manager

"A really beneficial experience ..." - Stu, Sport Manager

"Very informative and makes you think about how you communicate and interact with people". Tamara, Regional Sport Director Assistant

"Well worth doing - great learnings ..." - Joey, Community Sport Advisor

"Good for using in your life skill toolbox". - Roxanne, Team Leader

"Well worth it — would really recommend it as the skills help not only in business situations but also in <u>all</u> aspects of life. Would thoroughly recommend couples do it" — Sue, Manager

- "...has opened a world to me which I didn't realise was there ... allows you to navigate around problems/situations which otherwise may have created conflict ... allows you to create a more harmonious work and home environment" K Watson, Co. Director
- "... broadened my understanding of how other people see the world and why we say/do the things we do ... extremely helpful and beneficial. I would recommend this to everyone willing to learn more about people". Cassidy, Team Leader
- "A great opportunity to stop and think about the interactions you have with the people around you and to understand what is happening and how you can get better outcomes for you and the people around you and make life simpler!" Carol, Director/Coach/Manager
- "Opened my mind to a different way of thinking and dealing with situations. A great course to help with conflicts and understanding how people work and think. Will make you think twice with how you deal with situations". AH.
- "I could use the knowledge I gained immediately at home and at work". Emelda, Theatre Nurse.
- "Life changing whole new perspective on communication". Stephen, Electrician
- "I was engaged 100% of the time ... I have added value to my everyday life". Alan, Engineer
- "Well worth doing for any age in any position". Simon, Manager
- "I thought I was a good communicator before however the course has influenced me to change the way I interact with people. I'm using the skills all of the time in all areas of my life as they relate to and influence all aspects of my communication. Upgrading my skills has changed the way I listen and helped me to help my friends and family in amazing ways, which have been invaluable to me and to them. When I communicate with staff I now know how to assert myself and I can listen to them too and get a win-win outcome. That's the biggest thing." Vicki Ogle, Director & Manager Homekill Services Ltd & Your Fresh Meat Co.
- "It's a great way to learn about the way you communicate, and it shows you how even little shifts in the way you say things can make a difference to the recipient". JN, Business Owner, Whangarei
- "Amazing! It will make you look at how you've always done things and see how much better it could be". JH, Homebased Childcare
- "The course opens your eyes and ears to a new way of interacting and communicating in every aspect of your personal and business relationships". CH, Whangarei
- "It's a great course to understand and practice an effective way of communicating". T. H., Whangarei
- "If you want to be 'in' a conversation, be present and have the ability to influence the communication, then this is the course for you". Lisa Halvorson, Business Owner.

"It changes the way you communicate with other people for the better. The most significant breakthrough for me was during the 'I' statements ... I applied it in a real situation, and it worked!" SR. Administration

"TC was exactly what I wanted it to be. It's given me a foundation in communication skills I can apply across every aspect of my life. I feel like I have the tools to get what I want out of life. ... stepping back and reflecting on situations and understanding I can't fix everything, and I don't need to." - Lian Passmore, Instructional Designer.

"It's about unlearning habits and learning to communicate on purpose to create, enhance and clam relationships. I can change conversations by example." Stephanie Mitchell, Travel Agent.

"The course is life changing and will enrich every single relationship you ever have. It will also bring more positivity into your life through the satisfaction of having enlightening conversations. I have become a better human being from doing this course." Vicki Ogle, Homekill Services.

"Worth every valuable moment – awesome course ... most significant learning was reflective listening – I did not utilise this very much in the past". Tina Clark, Team Supervisor.

"Do the course — if it can help me, it can help anyone — its' far more than (just) a communication course." — A. Ogle, Business Owner.

"This course teaches you all the necessary life skills that all other courses/school fails to deliver, ie: how to effectively communicate with each other well." - I.T., Education sector.

"[You] will discover communication on a different level." – C.C., Service Co-ordinator/Health & Safety.

"A great, practical course that will change your life and relationships." - M.C., Engineer.

"Sit back, hear her out and find out where/what you can use/improve. [The course] is a timesaver, quality raiser of communication." — Bart, Non-Profit Sector.

"Well worth the time and money. I started the course with a need that by the end became a strong interest that I still want to work on." – Pip, Occupational Health Nurse Specialist.

"Just get on with it." - Allan, Operations Manager.

"Life changing. Best way to learn more about yourself and others." - N.O., Business Owner.

"It is a very interesting and useful course." — Sue, Admin/Customer Service.

"Worth it! It opens your eyes to everything you do and how you can get results that suit you and the people in your life, with making small changes." — S.C.

"Eye-opening course on the power of knowing how to have amazing communication skills. Great to learn new skills." – Lisa, Consultant.

"[lt] changes your perspective of what communication really is." – T.S., Sales.

- "This course has given me so many different communication tools to use in all areas of life and business especially communicating to my daughter". Ida-Jean.
- "[The course has given me] The confidence to participate actively in conflict resolution". GT, Manager.
- "A modern communication skills course heavily based in NLP. The 9-week course gives time to practice/reflect as you go. Not a 'token' afternoon course you forget about the next day". Ben Edgar, Blue Nikau Landscape.
- "Realisation that I have the skills to engage or facilitate an effective and productive conversation ... I have learnt the importance of patience. By realising this it has opened up the start of healthy conversation between me and my children." Sam Rapana.
- "A must do and a life changer". Hira Hemara, Mayhem Painters.
- "A course that is empowering and enabling. It will enhance your life if you apply the skills learned. It will challenge and change you". Karen Grammer.
- "Learning from this course has helped me to become more confident when conversing with others. I have gained valuable knowledge to better enhance my communication skills. So, so happy thank you so much". North Haven Hospice Retail.
- "My relationship with my 5-year-old daughter is stronger, just through me listening and taking another look at things. I had no expectations when starting this course, but I am pleased I started. Communication is a life skill that should be taught at schools". North Drill Limited.
- "[the course was about] Being more aware of how people connect how to listen, how to reach in different circumstances and being aware of others' values". Te Whareora o Tikipunga.
- "Absolutely do it. You will learn things you already knew but didn't 'know'. The skills are invaluable providing you use them ... the value of reflective listening so very empowering and the outcomes have floored me". Lynn Freeman
- "Informative course which provides an insight into behaviours and provides real world techniques to enhance communication." A.J.
- "Just do it as it will give you an entirely different way of looking at yourself and your interactions with others." Kevin Mitchell.
- "This course will sharpen the tools in your tool kit and allow you to explore challenges in your communication. I learnt a lot around how people communicate and how we interpret information. Understanding conflict and being able to listen to others' perspectives ..." Alysha Phillips
- "I've got a secret; want to hear it? I now have a full toolbox with all the tools required to become a productive communicator". Michelle
- "If you wanted to learn skills in being able to communicate more effectively, then this course will open your mind ..." Chantelle

"Life changing – memorable – character building – one of life's 'got to do's'." - Sandi Oliver

Very helpful for all aspects of life – communicating with loved ones, resolving conflicts" – Kat Cox

"It changed my frame of mind in all aspects in life, ie; positivity, courage. It is worth every penny." - Connor, Absolute Stainless.

"...now I can sit back and let the person talk. ...it is awesome because it gives you a different view on how to communicate and opens your eyes to life itself." - Damon Rakich, Absolute Stainless

"Enlightening and very helpful." - Fraser Hoani, Traffic Management

"I love how during the lessons I was able to go back to work and reflect on what I'd just learned and use with my contractors." – Shenice Tana

"If you are interested or others have a need to better understand communication and get more out of life than you have got so far, Transforming Communication can give you valuable tools which potentially could be life changing." - Mark Stroud

"The most value for me is the eye opening to new skills sets available for use ... transformational!" – R.C.

"Life-changing — everyone should do it. It has given me tools to communicate at home with my partner and especially with my daughter who suffers from anxiety ..." - C.N.

"Awesome structure - each week we learned more tools and reinforced the learning from the previous week. I feel like I learned a lot more with this approach. ... this course helps you develop the skills to use the information you're learning." - G.T.

"I learned new skills around communication which I can use at work and pass on!" - N.

"Realised where my communication was breaking down and found out the skills to use to make it better - it's amazing! Discovered communication issues and tools to improve in every area of life ... discover what you don't know about effective communication, practice new skills and see first-hand the difference it makes in all areas of your life." – V.H.

"The TC course is a good way to discover and improve the core skills underpinning great communication." - Brad

USED ON WEBSITE "Highly valuable. I believe everyone can learn/grow from this even if one's already a great communicator. The accessibility of the learning ... it's not rocket science, we all know this stuff, it's a matter of being conscious and becoming more agile at using the skills. To me that's what makes it different from other courses ..." — J.C.P.

"...You think you are a good communicator, but doing this shows you how much you don't know or can improve...." - CW, Whangarei

"A new way to look at communication in your life" - NM, Whangarei

"In-depth insight into communication and what it really means to listen, not just hear." - Raymond, Whangarei

"Good practical course which will give you more options around getting what you want ... in a conflict situation ... conflict doesn't have to be a win-lose scenario." – RBL, Whangarei

"... Best course I've done. I recommend it for everybody." - NRC Employee

"Doing it once a week allowed for marinating the information between each session ... develop a skill base that can be used across your life in all facets ie: work, family, children. Look at a different way of doing things." - Kim, Civil Defence Emergency Management, Northland Regional Council.

"You will learn techniques and tools to communicate more positively and effectively. It will allow you to reflect on your own way of communicating with others." - SL, Northland Regional Council

"A chance to develop communication skills (learn some new skills and improve on some existing skills), in a safe environment. There is so much to learn, and it is all relevant in both our professional and personal lives." - JC, Civil Defence Emergency Management, Northland Regional Council.

"A course for those who want to learn how to communicate better with everyone in their life." - Cameron Kennedy, Armourguard

"Very worthwhile doing this course if you are managing staff or dealing with a lot of people at work." - AT, North Drill Ltd

"Will provide you with tools to develop stronger relationships with people ... while respecting their self-esteem. I'm a lot calmer overall due to learning these skills and feeling confident within myself." – Megan Hodgson, Whangarei

"… [this course] it's about deconstructing communication and reconstructing more effective communications. Most significant for me was how to disentangle communication using the problem ownership model." - Joy, DHB

"I found the training very helpful ... it was one of a kind where you learn lots of skills that build your confidence and help with areas you need help in." - Mose Sio, TMNZ.